

Aloe



City of Windhoek

City of many faces

Issue 14 • Nov & Dec 2013



CEO's Corner



Chief Executive Officer
Nillo Taapopi

on the road, be it long journey or simply within the City.

The year 2013, was certainly not an easy one as our residents remain hard hit with escalating cost of living due to inflation and the demand for the ever dwindling resources.

There is a constant outcry of Windhoek being an expensive City.

The condition is factored by many variables which most importantly are the higher demands on goods and services needed on a daily basis.

The executive leadership of the City of Windhoek is called upon to introduce directives that should help ease the cost of living and facilitate the availability of resources.

But what the leadership can ably do

Let me take this opportunity to wish all the residents of the City of Windhoek a safe and happy festive season.

The festive season, despite it being a time for joy, festivity and family reunion; it has sadly also increasingly become characterised with sudden losses of lives due to road accidents.

I urge you all to exercise caution when

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Editor's Desk



Josua Amukugo
*Manager: Corporate Communications,
Marketing, Tourism & Customer Care*

It feels just like yesterday when we celebrated New Year and now we are preparing for the year end. What a year this was!, exciting, fruitful, productive, fulfilling and challenging though. Whatever way you describe it, I just hope you have managed to reach your goals as per your plans for which I would congratulate you in this last edition of the Aloe for the year 2013.

The City of Windhoek is very proud for hosting International conferences such as the Adventure Travel World Summit (ATWS), the Windhoek Jazz Festival 2013 and the International Water Association Conference on water re-use. It was indeed an honour for us to host our delegates for these events; we trust that our visitors carry unforgettable memories about Windhoek and about Namibia as a country. Our conviction is that this is the start of new adventure interests in Namibia, and we will be glad to welcome them here once more.

As part of our vision to enhance the quality of life of all our people in the City, this festive season, the City of Windhoek planned several events as part of our social responsibility to bring a smile on the faces many of our people during this the festive season such as Mayoral Charity Dinner, Protect your goal soccer match, soup kitchen and corporate goal day. All this events are arranged in order to plough back to the community and end the 2013 in style, as a tradition with the switching on of the Christmas lights.

During this time of the year, most people are usually on holiday mood, counting

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for now is to request for assistance from government in order to augment City operations.

The City's finance department is doing its best to ensure that the billing of municipal accounts is well ring-fenced and that revenue that is being billed is correct and contribute to revenue maximisation.

It should be noted that the cost of municipal services is influenced by the City of Windhoek's key service supplier such as NamWater and NamPower.

Very often, when the two stake holders increase their prices, their cost should unfortunately cascade to the end users who are our City residents.

Further, there is an increasing demand in municipal service due to the rate of population growth and developments.

The City has now new boundaries with

the expectation of new townships and business centres which will further require municipal services.

It is expected from us the City leadership to find revenue streams to meet these demands emanating from the city expansion both inwards and outwards.

The year 2014 will possibly see good developments in the form of a mass expansion of housing projects as announced by our central government, it is a welcomed initiative that will yield a cooling effect on the housing sector and help curb and place a lid on the current very high property prices.

In conclusion, let me assure you of the City's continuous efforts in enhancing the quality of life of all our residents.

I thank you!!



days if not hours to hit the road and spend some times with families and friends, before starting the New Year. However, there are a few things that need to be taken care off before you pack your bags for the holiday such as ensuring that security measures for your house are in place, your municipal bills are paid up to date; taps are tightly closed, preferably locking the outside taps before you take off.

It usually this time of the year, when we

record many cases of land grabbing as people tend to take chances during the time of the festive season. Our advice are for you not to be tempted, because our security systems are more tighter than ever before.

While wishing you a wonderful festive season, please remember to drive safely and don't drink and drive, pull off the road if you need to answer your mobile phone, we are looking forward to seeing you all in good health, come 2014!!

The Aloe is produced by the Corporate Communications, Marketing, Tourism & Customer Care Division in the Office of the Chief Executive Officer. The public is welcome to make constructive submissions via the Editor's Column, and submissions should be forwarded to the following address.

If you wish to make comments, suggestions, contributions or advertise in the Aloe, send an e-mail to communication@windhoekcc.org.na or visit our website for more information at www.cityofwindhoek.org.na.

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WINDHOEK JAZZ FESTIVAL 2013 A RESOUNDING SUCCESS

On eve of the Windhoek Jazz Festival 2013, main act Hugh Masekela (second left) paid a visit to Hon Prime Minister, Dr Hage Geingob (in the centre); City Mayor Cllr Agnes Kafula (far left) with accompanying delegate, local musicians and City officials Mr. Joshua Amukugo (2nd from right) and Grace Pujatura (far right).



At the Windhoek Jazz Festival 2013, (L-R): City of Windhoek Councillor, Alderwoman Elaine Trepper; Governor of the Khomas Region, Hon Laura Macleod-Katjirua; City of Windhoek Councillor, John Moonde; Celebrity musician Zahara and Ms. Milka Mungunda

The Windhoek Jazz Festival 2013, witnessed a record number of spectators, as around 5000 tickets were sold. Spectators were treated to a good genre of jazz music with organisers having managed to rope in big names in the jazz music category such as the internationally renowned music legend, jazz vocalist, Hugh Masekela and sensational music icon Zahara.

The South African pair electrified the festival and provided sensational performance as they performed alongside Namibian musician that equally livened up the show. Amongst the featured Namibian artist who had equally lived up to the occasion

were Elemotho, Big Ben, Ama-Khoe, Mahetago, Moj's, Erna Chimu and Fujazz All Stars.

The witnessed record attendance by local jazz lovers is certainly assurance that the festival is growing in popularity and is providing a significant role in bringing entertainment to the people. The festival equally provides a unique platform for Namibian artist to show case their talent, network and obtain an opportunity to market their talent alongside international artists. There was also a well appreciated good attendance that had attracted corporate executives, diplomats and political leaders. The Jazz Festival coincided with the Adventure Tourism

Summit Welcoming event held in Windhoek and extended an opportunity to the summit's participants to enjoy the Jazz Festival.

Her Worship the Mayor, Cllr. Agnes Kafula, further extended an invitation to the prime minister, Hon. Dr. Hage Geingob and introduced him to the legendary Jazz Musician, Hugh Masekela. Masekela, who started playing music at a very early age, while appreciating his achievement over the last 70 years of music successes, similarly pointed out on the lack of instrumental usage by musicians nowadays. With the advances in technology, musicians simply produce tunes / beats via computer in composing their songs, a practise that defeats the purpose of having to learn playing instruments.

The Festival was organised in collaborative partnership by various key stakeholders such as Old Mutual, Windhoek Lager, Jameson, NACN, 99 FM, Air Namibia, adforce with the City of Windhoek as the driver and the host. Despite a few a lessons to learn from, credit from this year's well organised event will go a long way in cementing the future growth and longevity of the Windhoek Jazz Festival.



In action Zahara entertaining the crowd at the Windhoek Jazz Festival



Hugh Masekela entertaining the audience at the Windhoek Jazz Festival 2013



Spectators at The Windhoek Jazz Festival



THE 9TH IWA (INTERNATIONAL WATER ASSOCIATION) CONFERENCE ON WATER RE-USE HELD IN WINDHOEK

Cutting the ribbon for the official opening of the 9th IWA 2013, (L-R): Her Worship the Mayor of the City of Windhoek, Cllr Agnes Kafula; Governor of the Khomas Region, Hon Laura Macleod-Katjirua; Minister of Agriculture Water & Forestry, Hon John Mutorwa; Ms. Valentina Lazarova, Chairperson of IWA Specialist Group on Water Reuse; City SE Infrastructure Water & Technical Services, Piet Du Pisani and Executive Director of IWA, Dr. Gerr Bergkamp.

The 9th IWA (International Water Association) conference 2013 kicked off in good fashion and spirit in Windhoek on 28 October 2013, under the theme, **WATER REUSE, BLUE RESOURCE OF THE FUTURE**, and was officially launched by the Minister of Agriculture, Water and Forestry, Hon John Mutorwa, at Safari Hotel.

In delivering the welcoming speech, Her Worship the Mayor, Cllr Agnes Kafula, expressed, on behalf of the City her delight for IWA's decision to award the hosting of the 9th IWA 2013 conference to the City of Windhoek as a befitting venue. The selection signalled confidence in the experiences gained from hardship that Namibians endure in coping with the harsh conditions posed by the semi-arid landscape. Hosting the event in Windhoek is a tribute to the contributions made by Namibians via water reuse successes to the global water science.

Her Worship the Mayor, extended compliments to the ingenuity of the city engineers, who pioneered the state-of-the-art facilities in water management such as the Goreangab Water Reclamation Plant that has been in operation for almost fifty years. In his key note address, Minister of Agriculture, Water and Forestry, Hon John Mutorwa, informed the delegates

that the government is interested in committing financial resources to the improvement of water infrastructure.

He noted that there are mounting pressure points, signalling the need to do more in order to boost up efforts aimed at increasing the availability of water. Namibia being an arid country has limited sources of water, with perennial rivers that are only located on the borders and its waters having to be shared amongst the neighbouring countries, while the inland only has ephemeral rivers. The coastal area water supply is gradually dwindling with more demands resulting from the growth and investment in mining. The Minister urged for concerted efforts to be made in order to speed up the pace of desalinating sea water necessary in the improvement of water capacity at the coast. He further stressed that water is life and life is water and that humanity cannot do without.

Similarly, Chairperson of IWA, Ms. Valentina Lazarova, echoed the Mayor sentiments in thanking the City of Windhoek and the country at large for having made significant strides in sustainable water and potable water reuse that this achievements have leap frog the innovations, science and practical experiences which the world continues to learn from. The 9th IWA conference

was hosted in Namibia for the first time on the African continent as Namibia as the cradle of water reuse, she emphasised.

City Strategic Executive, Piet Du Pisani, noted that Windhoek became the pioneer of water reuse out of necessity, with the first discussion to recycle water having taken place 1954 and implemented into action 1969 when the Goreangab Reclamation Plant went into operation. The Conference has brought together scientist and experts in water management from all over the world, and sought to enhance global knowledge that will lead to improved innovation, technologies and methods of the most valuable blue resource.

Goreangab Water Reclamation Plant is an achievement at world standard that has mad City of Windhoek the pioneer in innovative and unconventional reuse of water resources. The Reclamation Plant has over the years, went through series of upgrades and technological enhancements that ensure that till this very day it remains one of the world's top class water reuse installations. The plant has a capacity of 21 000 m³ per day which represents approximately 60% of the City's average daily water demand. At present the plant produces 16 000 m³ per day and at any given time, the drinking water of Windhoek contains between 20 and 25% reclaimed water.





UHLAND STREET RENAMED AFTER AFRICAN RENAISSANCE ICON, DR. KENNETH DAVID KAUNDA STREET

Photo Caption: Dr. Hage Geingob, Prime Minister of the Republic of Namibia; Ms. Wendy Sinkala, High Commissioner of the Republic of Zambia; Dr. Kenneth Kaunda, Founding President of the Republic of Zambia; Her Worship the Mayor of the City of Windhoek, Cllr Agnes Kafula and Dr. Sam Nujoma, Founding Father of the Republic of Namibia.

City of Windhoek honour Dr Kenneth Kaunda with the renaming of Uhland Street to Dr. Kenneth David Kaunda Street at the ceremony that took place on 04 November 2013.

In her welcoming speech, Her Worship the Mayor of the City of Windhoek, Cllr Agnes Kafula, pointed out that history brings to the fore the kind of quality leaders who have made an impact on the lives of their peoples and

nations, leaders that have the ability to understand the social, economic and political context of their times and act accordingly.

Dr Kenneth David Kaunda, is one such leader, and is a product of the SADC revolutionary circumstances and an icon of African Renaissance.

It is in this context that the City of Windhoek resolved to re-name Uhland

Street to Dr. Kenneth David Kaunda Street. Dr Kaunda's name stands tall in the history of Africa; his bravery remained unquestionable, as he stands solid by the ideals of human dignity and freedom for all. The City of Windhoek's resolve to rename the street in tribute of Dr Kaunda is a step forward towards the pursuance of the ideals of African Renaissance, detailed Her Worship the Mayor.



At the street renaming ceremony, main table: Mr. Niilo Taapopi, CEO, City of Windhoek; Dr. Sam Nujoma, Founding Father; Dr. Kenneth Kaunda, Former President of Zambia; Her Worship, Mayor of the City of Windhoek, Cllr Agnes Kafula and Dr. Hage Geingob, Prime Minister of the Republic of Namibia



Photo caption: Strategic Executive, Economic Development, Ms. Utete Karimbue-Mupaine, Founding Father, Dr. Sam Nujoma and Dr. Kenneth Kaunda, Former President of Zambia.





CITY COMMEMORATES INTERNATIONAL DAY FOR OLDER PERSONS IN STYLE

We appreciate our elders. Monica Sheefeni, Community Development Officer handing over some basic item to the elder in 7th and 8ste Laan as part of the celebration of World Elder Person's day.

The City of Windhoek Social Welfare Section organised a belated event on 19 October 2013 to commemorate and raise awareness on the International Day for Older Persons in the areas of 7de and 8ste Laan, Otjomuise Informal Settlement.

On 14 December 1990, the United Nations General Assembly (by Resolution 45/106) designated 01 October an International Day of Older Persons and in 1991, the General Assembly (by Resolution 46/91) adopted the United Nations Principles for Older Persons. The Government of the Republic of Namibia as a signatory to the declaration has taken

a significant step to celebrate the International Day for Older Persons since 1998 after the UN General Assembly made the declaration.

The theme of the 2013 commemoration was: "The future we want: what older persons are saying". It was chosen to draw attention to the efforts of older persons, civil society organisations, United Nations organisations and member states to place the issue of ageing on the International Development Agenda.

The City's Social Welfare Section this year commemorated the event in collaboration with the City's Junior

Council through a surprise door to door visit and giving a gift pack to 50 older persons in 7de and 8ste Laan, Otjomuise.

The occasion brought broader bright smiles on the faces of our older residents. It was a unique gesture of our appreciation for the value senior citizens have brought to our community and society. The gesture symbolises that we recognise their contributions and do not seek to alienate their accomplishment. Through this effort we reassured our beloved older residents that we are proud of them, and that we care.

City of Windhoek **DO NOT DUMP THE BABIES** faces

The City of Windhoek through its Social Welfare section raised awareness on baby dumping at Augustineum

Secondary School. The campaign reached out to 250 grade 8 learners. The following topics were discussed;

Contraceptives, Options available for unwanted babies and the Legal implication for baby dumping.





OSHIKUKU TOWN COUNCIL VISIT TO THE CITY OF WINDHOEK

L-R: Mrs. Julia Kakwambi Nakale, Chief Executive Officer of Oshikuku Town Council, Cllr. Moses Shiikwa, chairperson of the Management Committee of the City of Windhoek; Cllr. Velonika Mwenyo, member of Council (Oshikuku Town Council); His Worship, Cllr. Mbockoma Mungandjera the Mayor of Oshikuku Town Council, Her Worship, Cllr. Agnes Kafula, Mayor of the City of Windhoek and Cllr. William Sheende, Chairperson of the Management Committee of Oshikuku Town Council.

The Mayor of Oshikuku Town Council, His Worship, Cllr. Mbockoma Mungandjera and his delegation visited the City of Windhoek to seek cooperation opportunities between the two Councils. City of Windhoek

is an important cornerstone for nation building; through capacity development and technical support to upcoming sister local authorities around the country. They had fruitful discussions and informative site visits,

while identifying areas for possible cooperation. The visiting delegation also had an opportunity to attend the 9TH ordinary Council meeting for the City of Windhoek.

SAFETY HOLIDAY TIPS

With the festive season approaching, a clarion call to all is as follows:

- Internalize City Police emergency numbers (061) 2902239, Toll-free number 302302
- Paste emergency numbers on the refrigerator, cupboard or anywhere people in the house have easy access to in the event of emergency.
- Make prior provision to leave someone trustworthy to look after your premises if you are travelling.
- Even though its summer time, always sleep with your closed windows.
- Pay all your outstanding traffic fines to avoid being pulled over the road at roadblock when you are on your way traveling out of Windhoek.
- Inform your neighbors if you are planning to leave town, to look out for suspicious movements around your property.
- Avoid being locked up this Christmas because of drinking and driving.
- Whenever you swipe never let your credit/debit cards leave your sight.
- Carry only the amount of cash you need that time.
- Minimize theft of motor vehicle opportunity, by not living valuable items in the car such camera, cellphones, handbags, laptops etc.

Line up for November 2013

Corporate Golf Day "Swinging to Zero"	28 November
Mayoral Charity Gala Dinner	28 November
2013 World AIDS Day Commemoration Event	30 November

Line up for December 2013

Christmas Charity Soup Kitchen for the kids	3 December
Switching on of Christmas Lights	4 December tentatively
New Year's Eve Celebrations	31 December

City of many faces

DID YOU KNOW



PROPERTY RATES

What are property rates?

- taxes on the ownership of property (land and buildings)
- based on the market value of the property

Property rates are levies paid by all property owners for commercial, business, industrial, residential and government owners. Property rates are based on the municipal value of your property.

The charges differ from property to property due to the value of the property. Your rates account shows the amount that you need to pay on a monthly basis.

NB: Before buying a house / sectional title / body corporate, ensures that all service charges on the property are paid in full.

1. Are you a property owner?

- All property owners – both those who own freehold properties and Sectional Title holders – must pay rates.
- Rates shall be levied and paid by the owner of any rateable property in a local authority area. This is the responsibility of the owner as per section 73 of the Local Authorities Act 23 of 1992.

2. Paying your rates?

Rates are payable monthly. As a property owner, you should make sure that the City has your current postal address so that you receive your account on time. Even if you do not receive a statement, you are still liable to pay your rates.

3. How is rates calculated?

Property rates are calculated on the value of the land and of any improvements or buildings. This value is based on the property's municipal value. Rates are calculated as follows: (Just used as an example) Values differs from property to property.

Tariff formula:

Site Value (96800) x tariff (0.000846) = N\$78.31

Improvement value (237400) x tariff (0.000436) = N\$94.72

NB: Please take note that the tariff changes on a yearly basis during the month of July. The tariff used in this example is for the financial year 2013/2014.

These values will be charged monthly and values are displayed on your monthly statements

4. Why is my rates charge so high?

Property rates are calculated based on

the municipal value of your property, the higher the value the higher the charge.

5. What is waste management and why should we pay for it?

Domestic and Non-Domestic Property owner's pays for the Waste management, this is a City Cleaning Levy to cover services such as street sweeping, illegal dumping, cleaning of public and open spaces, river beds, etc. This is charged according to the value of the property.

6. How is waste management calculated?

Waste Management is calculated on the value of the land and of any improvements or buildings. This value is based on the property's Municipal value. This means that the charges differ from property to property.

7. What numbers must I phone for rates related queries?

Lorna Louw - 2902644
Ruth Nangolo - 2902487
Stella Gaeses - 2902220
Hatago Kisting - 2902021

6. What is the e-mail address where I must send my rates related queries to?
Rates.Taxes@windhoekcc.org.na

Dear Editor,

my name is Heidemarie Mönnich, I am living in the northern part of Germany. In 1975 I spent a holiday in Namibia, living in the house of family Linden. Since many years we lost contact to each other, unfortunately.

Now I've digitized all my pictures from this holiday and I plan to make a calendar with the best of this photographs. I would like to send this calendar also to a member of the Linden family. Later I plan to make a picture-book and I also

would like to send it to someone belonging to this family.

Can you help me to find them?

I don't know the Christian names of the parents, both, mother and father have been in their Fifties I think. There were two grown-up girls, Uschi (Ursula) who has been married and lived in Johannesburg, her sister Heinke (or Heike) was married too and lived in Windhoek, her husband's name was Axel but I don't remember their surname.

Further there was a boy named Ludwig

in the age of 22 or 23 and a younger daughter at the age of 12, she was called Bienchen, which could be a pet name for Sabine, but I am not sure about this.

I would be really glad to find someone from the Linden family and ask you to help me.

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